



Implementing the Just Culture Model in California: A Statewide Initiative

Regional Training Sessions
Offered in 15 Locations Statewide

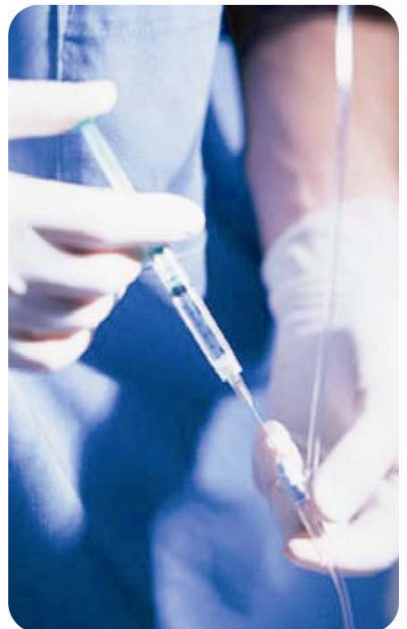
Regulators Invited
October 24th in Sacramento
November 7th in Sacramento

To Register, visit www.capsac.org

California
Patient Safety Action Coalition

CAPSAC

Program Details



The California Patient Safety Action Coalition (CAPSAC) is pleased to offer a one-day Just Culture workshop, repeated in fifteen regional locations. To make a substantial step in patient safety, we must continue to build a more open learning culture — where everyday errors become sources for system improvement. We must build this culture, while not losing personal and professional accountability in the process. The term Just Culture is not synonymous with a blame-free approach; rather, it is an approach that balances the need to promote open reporting and the need to hold managers and practitioners accountable for their behavioral choices. It is also an approach that can bring both the regulator and the regulated to one view of professional accountability.

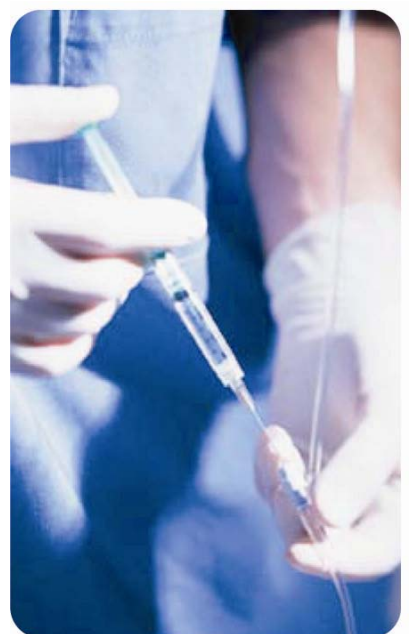
This one day educational workshop, and related online training modules, will provide hospital teams with an understanding of the Just Culture model and how to implement the model within their own organizations.

Objectives

1. To provide participants with the knowledge and practical steps to implement and/or advance a Just Culture model within their own organization.
2. To provide a Just Culture tool kit, providing sample policies, procedures, and tools for Just Culture implementation.
3. To provide interested organizations the opportunity to participate in a statewide collaborative effort for implementation and study.

Target Audience

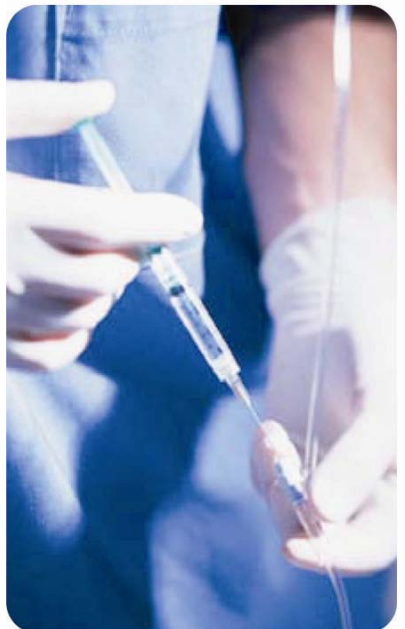
This course is ideally suited for the healthcare leadership team. A suggested team of leaders includes the CEO or COO, CNO, CMO, VP/Director of Pharmacy, VP/Director of Human Resources, and the Patient Safety Officer. Anyone working in patient safety activities and health care quality within their organization; hospital executives; physician and nurse leaders and managers responsible for patient care, safety, quality and performance improvement; patient safety officers; infection control professionals; risk managers; pharmacist managers; hospital counsels; physicians; and chief medical officers. Key clinical leaders, labor representatives, or board members are also encouraged to attend. This is a course on culture change - thus, the more decision-makers at the course, the more opportunity for success.



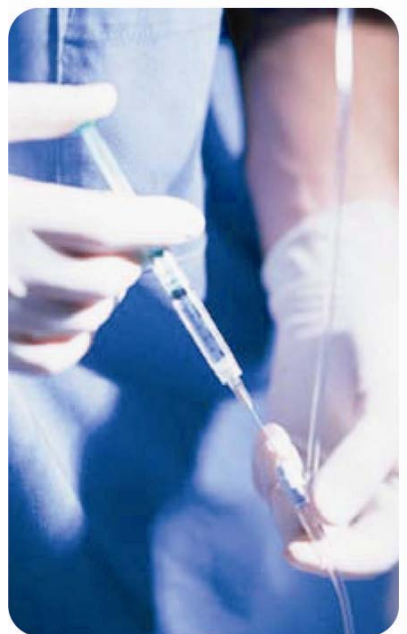
Training Locations and Dates

- October 22, 2008** **India Community Center**
525 Los Coches Street
Milpitas, CA 95035
- October 24, 2008** **REGULATORS INVITED**
Sutter Cancer Center
2800 L Street
Sacramento, CA 95816
- October 29, 2008** **Commonwealth Club**
595 Market St. #2
San Francisco, CA 94105
- October 29, 2008** **Loma Linda University Medical Center**
11234 Anderson Street
Loma Linda, California 92354
- October 29, 2008** **St. John's Regional Medical Center**
1600 N Rose Ave.
Oxnard, CA 93030
- October 30, 2008** **The Sheraton Palo Alto**
625 El Camino Real
Palo Alto, CA 94301
- November 4, 2008** **Sierra Community Center Auditorium**
1925 E. Dakota Ave.
Fresno, CA, 93726
- November 5, 2008** **Long Beach Memorial**
2801 Atlantic Avenue
Long Beach, CA 90806
- November 5, 2008** **Good Samaritan Hospital**
1225 Wilshire Blvd
Los Angeles, CA 90017
- November 6, 2008** **Wesley Palms**
2404 Loring St
San Diego, CA 92109
- November 7, 2008** **REGULATORS INVITED**
Sutter Cancer Center
2800 L Street
Sacramento, CA
- November 11, 2008** **Washington Hospital**
2000 Mowry Ave.
Fremont, CA 94538
- November 11, 2008** **Sharp HealthCare Corporate Office at Spectrum**
8695 Spectrum Center Boulevard
San Diego, CA 92123
- November 12, 2008** **Hollywood Presbyterian**
1300 N. Vermont Ave.
Los Angeles, CA
- November 13, 2008** **Kaiser Permanente**
300 Lakeside Drive
Oakland, CA 94612

Training Agenda



8:00 – 9:00 a.m.	Continental Breakfast
9:00 – 9:45 a.m.	Introduction to Just Culture and the Management of Risk
9:45 – 10:15 a.m.	The Role of System Design
10:15 – 10:30 a.m.	BREAK
10:30 – 11:30 a.m.	Human Error, At-Risk Behavior, and Reckless Behavior
11:30 – 12:00 noon	The Role of Event Investigation
12:00 – 1:00 p.m.	LUNCH
1:00 – 2:00 p.m.	The Three Duties and The Just Culture Algorithm v3.0
1:45 – 2:15 p.m.	Working in the Algorithm
2:15 – 2:30 p.m.	BREAK
2:30 – 3:00 p.m.	Just Culture Implementation Planning/ Questions and Answers



Registration Fees and Policies

Registration Fee

(Fee includes light continental breakfast, group luncheon, and all handout materials.)

\$199 per registrant

\$175 per additional person, if registering from the same facility.

Registrations must be received at the same time for additional discount to apply.

Registration Deadlines

10/22 in Milpitas:	October 8, 2008
10/24 in Sacramento:	October 10, 2008
10/29 in San Francisco:	October 15, 2008
10/29 in Loma Linda:	October 15, 2008
10/29 in Oxnard:	October 15, 2008
10/30 in Palo Alto:	October 16, 2008
11/4 in Fresno:	October 21, 2008
11/5 in Long Beach:	October 22, 2008
11/5 in Los Angeles:	October 22, 2008
11/6 in San Diego:	October 23, 2008
11/7 in Sacramento:	October 24, 2008
11/11 in Fremont:	October 28, 2008
11/11 in San Diego:	October 28, 2008
11/12 in Los Angeles:	October 29, 2008
11/13 in Oakland:	October 30, 2008

Early registration is encouraged as SPACE IS LIMITED.

Registrations will be accepted on a first come, first served basis. Should program space be filled, interested participants will be placed on a waiting list in the order their registrations are received.

Registration Cancellation Policy and Refunds

Registrants are responsible for the full fee if cancellations are received after the Registration Deadline. No refunds will be issued for no shows. Substitutions are permitted.

Registration Application

Please select training location (at the left of the page) for which you are registering.

To secure a place in the Just Culture Training Course to be held at your selected location, please register by filling out this form and faxing it to 214.778.2013. Multiple attendees registering from the same organization at the same time may photocopy form, fill out information for all attendees, and *fax together for multiple attendee discount*.

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November 13, 2008
Oakland

Name

Title

Organization

Address 1

Address 2

City

State

Zip

Telephone

Fax

E-mail

Please charge to my credit card:



Card Number

Expiration Date

Signature

Cardholder Name

Please Specify:

1 Attendee \$199

Additional Attendees \$175 ea

Total

Course Fee: \$ _____

Total Charge: \$ _____