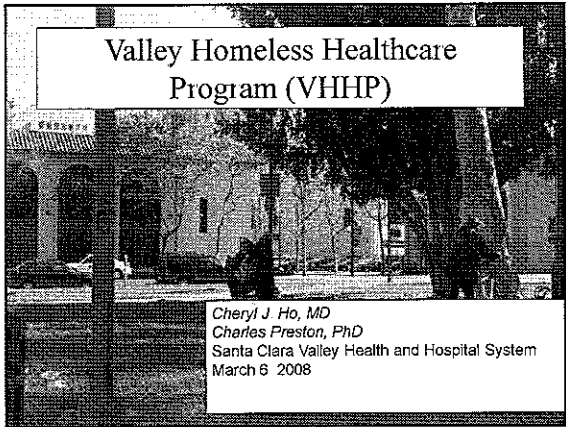


**Valley Homeless Healthcare Program (VHHP)**



*Cheryl J. Ho, MD*  
*Charles Preston, PhD*  
Santa Clara Valley Health and Hospital System  
March 6 2008

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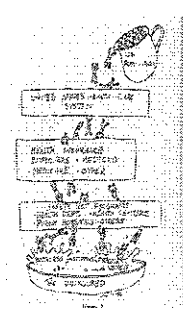
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**VHHP Mission Statement**

"Valley Homeless Healthcare Program seeks to establish a safety-net for the safety-net"



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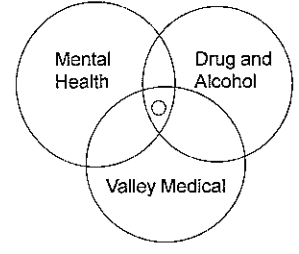
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**VHHP Mission Statement**

"This program seeks to address the needs of vulnerable populations who require an integrated model of care incorporating medical, mental health, and substance abuse services."



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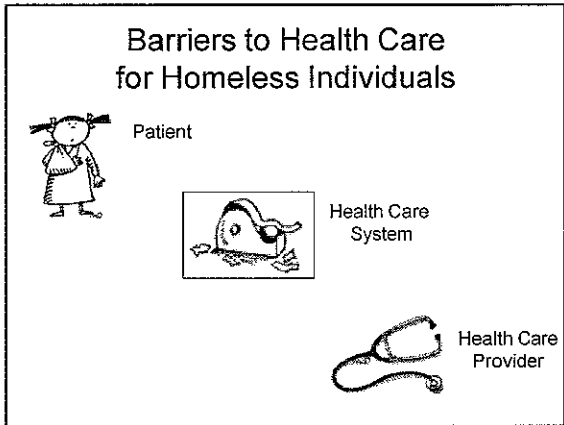
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### Health Status of Homeless Individuals: "Multiplicity of Needs"

**Higher prevalence of:**

- HIV, TB, Hepatitis C
- Hypertension (2x)
- Poor dental health (31x)
- Tobacco
- Alcohol problems(6-7x)
- Severe, chronic mental illness

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### Expanded Scope of Practice Methods and Principles

- **Co-Location:** with Addiction Medicine
- **"Mini-Fellowship" Model:** HCV Clinic
- **Integration of Care, or the "One Stop Shop":** Psychiatry, Psychology and Social Work Services

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Co-Location

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Co-Location:  
Addiction Medicine and Primary Care



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“Mini-Fellowship” Model

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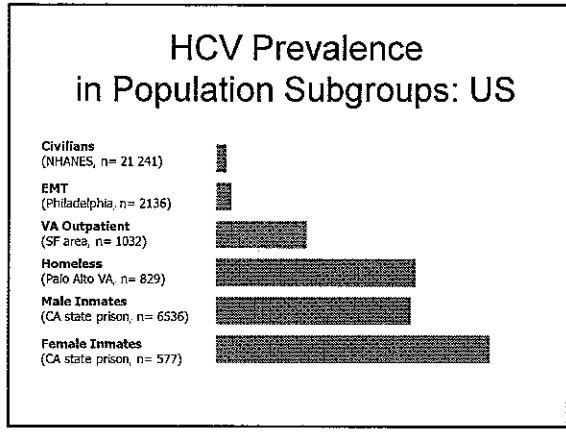
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- ### Hepatitis C Treatment and the "Mini-Fellowship" Model
- Difficulty with Gastroenterology access
  - "Mini-Fellowship" for 9 months
    - 1/2 day per week
    - Own "panel" of patients within GI
    - Developing a relationship based on trust
  - Site Visits
  - Quarterly Conference and Review with Gastroenterology

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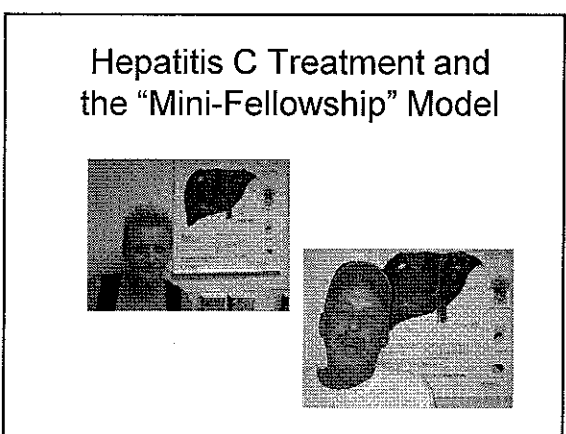
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Integration of Care  
"The One Stop Shop"

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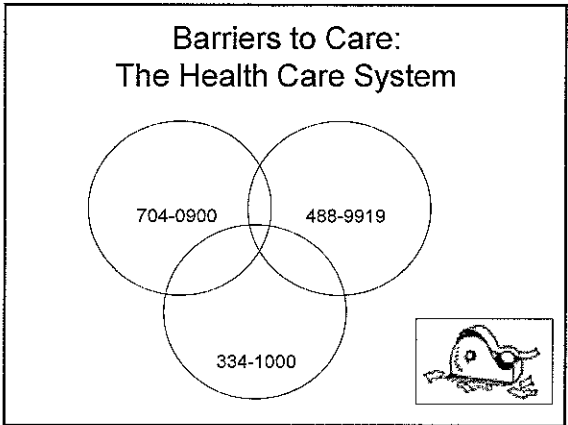
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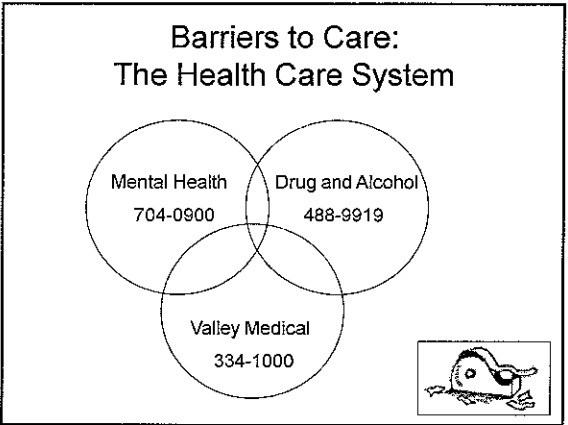
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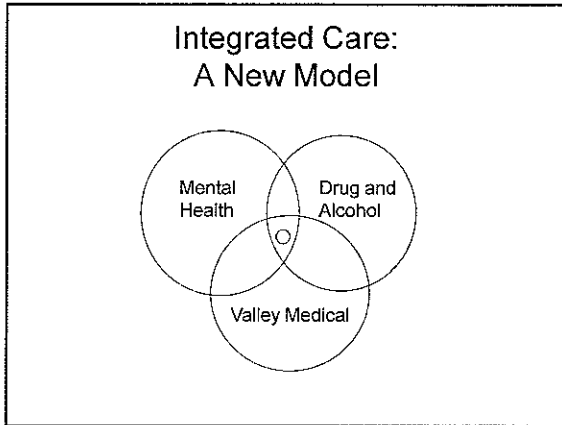
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- Integration of Care: A New Model**
- Side by Side Practice
    - Psychiatry and Psychology
    - Sees patient at the same time
  - "Warm Handoff"
    - In person, in real-time
  - Practice Innovations
    - Psychology
    - Chat Room

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- Mental Health In Primary Care**
- Quicker and better access for patients
  - More comprehensive care for patients
  - Reduced demand on primary care time
  - Instant access to consultative relationships with reduced demand on specialists for treatment
  - Increased physician satisfaction
  - Training of residence- patient self-management
  - Expanding services to pre-existing primary care clinics

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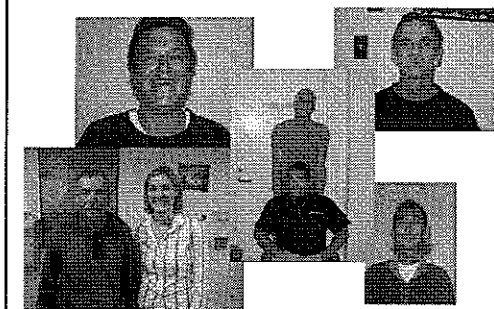
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### Medical Home



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