



## California Chronic Care Learning Communities Initiative Collaborative

### Learning Session II

Wednesday, February 2, 2005 – 8:00 a.m. – 5:15 p.m.

1 Kaiser Plaza, 22<sup>nd</sup> Floor

## Agenda

- 8:00 a.m. Continental Breakfast** **Room 22MP**  
**Registration & Storyboard Set-up**
- 8:30 a.m. Welcome & Progress** **Room 22MP**  
*Wendy Jameson, M.P.P., M.P.H.*  
*Director, California Health Care Safety Net Institute (SNI), CCLC Collaborative Director*  
*Tom Bodenheimer, M.D.*  
*San Francisco General Hospital, CCLC Collaborative Chair*
- 8:45 a.m. Storyboard Rounds** **Room 22MP**  
Teams will separate into two groups of 4 or 5 teams.  
*Led by:*  
*Angela Hovis*  
*CCLC Collaborative Improvement Advisor*  
*Mike Hindmarsh*  
*Improving Chronic Illness Care, CCLC Collaborative Coach*
- 9:30 a.m. Breakout Session A: Group Sharing** **Room 22 MP**  
**& 22SMP**  
Teams will stay in the same two groups from storyboard rounds.  
  
*Facilitated by:*  
*Angela Hovis*  
*CCLC Collaborative Improvement Advisor*  
*Mike Hindmarsh*  
*Improving Chronic Illness Care, CCLC Collaborative Coach*  
  
*Faculty:*  
*Lisa Johnson, M.D.*  
*Medical Director, Ocean Park Health Center, San Francisco Community Health Network*  
*Maren Pedersen, M.D.*  
*Medical Director, Chronic Disease, San Mateo Medical Center*  
*Lyn Berry, M.D.*  
*Director, Diabetes Clinic, Alameda County Medical Center*  
*Tom Bodenheimer, M.D.*  
*San Francisco General Hospital, CCLC Collaborative Chair*
- 10:15 a.m. Morning Break**
- 10:25 a.m. – 11:30 p.m. Patient Activation & Self-Management Education for Chronic Conditions** **Room 22 MP**  
*David Sobel, M.D., MPH*  
*Medical Director, Patient Education & Health Promotion, Kaiser Permanente – Northern California*

<p><b>11:30 a.m. –</b> <b>Leadership for Advancing Chronic Care in Challenging Environments</b>  <b>12:15 p.m.</b> <i>Kevin Grumbach, M.D.</i>  <i>Chair of Family and Community Medicine at the University of California, San Francisco</i>  <i>Chief of Family and Community Medicine at San Francisco General Hospital</i></p>	<p><b>Room 22MP</b></p>		
<p><b>12:15 p.m. – Lunch</b></p>	<p><b>Room 22 MP</b></p>		
<p><b>1:00 p.m.</b>  <b>12:15 p.m. – Senior Leader Session: Facilitated Discussion &amp; Lunch</b>  <b>1:00 p.m.</b> <i>Facilitated by:</i>  <i>Mike Hindmarsh</i>  <i>Improving Chronic Illness Care, CCLC Collaborative Coach</i></p>	<p><b>Room 22 SMP</b></p>		
<p><b>1:00 p.m. Breakout Session B</b></p> <table border="0" style="width: 100%;"> <tr> <td style="width: 50%; vertical-align: top;"> <p><b>Room 22MP</b>  <b>Planned Visits: Overcoming the "Tyranny of the Urgent"</b>  <i>Presented by:</i>  <i>Tom Bodenheimer, M.D.</i>  <i>San Francisco General Hospital, CCLC Collaborative Chair</i></p> <p><i>Co-facilitated by:</i>  <i>Lyn Berry, M.D.</i>  <i>Director, Diabetes Clinic, Alameda County Medical Center</i>  <i>Lisa Golden, M.D.</i>  <i>Ocean Park Health Center, San Francisco Community Health Network</i></p> </td> <td style="width: 50%; vertical-align: top;"> <p><b>Room 22SMP</b>  <b>Clinical Information Systems: Integrating Registries into Everyday Practice</b>  <i>Presented by:</i>  <i>Mike Hindmarsh</i>  <i>Improving Chronic Illness Care, CCLC Collaborative Coach</i></p> <p><i>Co-facilitated by:</i>  <i>Lisa Johnson, M.D.</i>  <i>Medical Director, Ocean Park Health Center, San Francisco Community Health Network</i>  <i>Maren Pedersen, M.D.</i>  <i>Medical Director, Chronic Disease, San Mateo Medical Center</i></p> </td> </tr> </table>	<p><b>Room 22MP</b>  <b>Planned Visits: Overcoming the "Tyranny of the Urgent"</b>  <i>Presented by:</i>  <i>Tom Bodenheimer, M.D.</i>  <i>San Francisco General Hospital, CCLC Collaborative Chair</i></p> <p><i>Co-facilitated by:</i>  <i>Lyn Berry, M.D.</i>  <i>Director, Diabetes Clinic, Alameda County Medical Center</i>  <i>Lisa Golden, M.D.</i>  <i>Ocean Park Health Center, San Francisco Community Health Network</i></p>	<p><b>Room 22SMP</b>  <b>Clinical Information Systems: Integrating Registries into Everyday Practice</b>  <i>Presented by:</i>  <i>Mike Hindmarsh</i>  <i>Improving Chronic Illness Care, CCLC Collaborative Coach</i></p> <p><i>Co-facilitated by:</i>  <i>Lisa Johnson, M.D.</i>  <i>Medical Director, Ocean Park Health Center, San Francisco Community Health Network</i>  <i>Maren Pedersen, M.D.</i>  <i>Medical Director, Chronic Disease, San Mateo Medical Center</i></p>	<p><b>Please see room assignments</b></p>
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<p><b>2:00 p.m. Accelerating Improvement</b>  <i>Angela Hovis</i>  <i>CCLC Collaborative Improvement Advisor</i></p>	<p><b>Room 22 MP</b></p>		
<p><b>2:45 p.m. Organizational Team Meeting</b></p> <p><i>Facilitated by:</i>  <i>Angela Hovis</i>  <i>CCLC Collaborative Improvement Advisor</i>  <i>Mike Hindmarsh</i>  <i>Improving Chronic Illness Care, CCLC Collaborative Coach</i>  <i>Lisa Johnson, M.D.</i>  <i>Medical Director, Ocean Park Health Center, San Francisco Community Health Network</i>  <i>Maren Pedersen, M.D.</i>  <i>Medical Director, Chronic Disease, San Mateo Medical Center</i>  <i>Lyn Berry, M.D.</i>  <i>Director, Diabetes Clinic, Alameda County Medical Center</i>  <i>Tom Bodenheimer, M.D.</i>  <i>San Francisco General Hospital, CCLC Collaborative Chair</i></p>	<p><b>Room 22 MP &amp; 22SMP</b></p>		

<b>4:15 p.m.</b>	<b>Reporting Out</b> Teams will stay in the same two groups from storyboard rounds.  <i>Facilitated by:</i> <i>Angela Hovis</i> <i>CCLC Collaborative Improvement Advisor</i> <i>Mike Hindmarsh</i> <i>Improving Chronic Illness Care, CCLC Collaborative Coach</i>  <i>Faculty:</i> <i>Lisa Johnson, M.D.</i> <i>Medical Director, Ocean Park Health Center, San Francisco Community Health Network</i> <i>Maren Pedersen, M.D.</i> <i>Medical Director, Chronic Disease, San Mateo Medical Center</i> <i>Lyn Berry, M.D.</i> <i>Director, Diabetes Clinic, Alameda County Medical Center</i> <i>Tom Bodenheimer, M.D.</i> <i>San Francisco General Hospital, CCLC Collaborative Chair</i>	<b>Room 22 MP &amp; 22SMP</b>
<b>5:00 p.m.</b>	<b>Plans for Action Period 2</b> <i>Angela Hovis</i> <i>CCLC Collaborative Improvement Advisor</i>	<b>Room 22 MP</b>
<b>5:15 p.m.</b>	<b>Adjourn to Action Period 2</b>	
<b>5:15 p.m. - 6:00 p.m.</b>	<b>Faculty Meeting</b>	<b>Room 22MP</b>

**STATEMENT OF DISCLOSURE**

Faculty for TPMG Continuing Medical Education Programs must complete a Declaration of Disclosure prior to the CME activity. Having an interest in or affiliation with a commercial entity does not preclude making a presentation at a CME activity, but the relationship must be made known, in advance, to the audience. Investigational/off label use of pharmaceuticals or medical devices that may be presented must also be disclosed.

Dr. Sobel discloses that he is a partner in DRx, LLC which has published his book, Mind & Body Health Handbook. The other conference faculty have indicated that they have nothing to disclose regarding any financial interest/arrangement or affiliation with any corporate organization outside of Kaiser Permanente.