

LAC+USC Healthcare Network
Interpreter Class Post-Evaluation
Focus Group Questions
September 29, 2005

1. *What experiences have you had providing interpreter services after having taken the 40-hour Interpreter Class?
2. What skill(s) learned in the Class have been most useful to you in providing interpreter services?
3. *What types of changes have you personally made to improve interpreter services in your area?
4. What would you recommend to improve co-worker support for better interpreter services?
5. *What types of barriers are preventing you from providing interpretation services?
6. What types of materials have been most useful in your area?
7. *Who has used the Interpreter Attestation Form and How?
8. What can we do to get more bilingual staff to attend these classes?
9. What can we do to get other staff to attend supportive training?
10. *Anyone been asked to do written translations since attending this class and how did that go?
11. Who has tried calling a classmate for assistance and how did that work?
12. Would you like to be part of a network of trained staff?