



CALIFORNIA ASSOCIATION OF  
PUBLIC HOSPITALS AND HEALTH SYSTEMS



## JOB ANNOUNCEMENT

### *Senior Program Associate, Quality First Initiative*

The California Health Care Safety Net Institute (SNI) is the research and educational affiliate of the California Association of Public Hospitals and Health Systems (CAPH), dedicated to ensuring that public hospital systems are recognized leaders in delivering and transforming health care practices that enable all individuals and families—particularly in diverse and underserved communities—to enjoy optimal health. CAPH is a non-profit trade association advocating for increased access to health care and maintaining a strong public health care safety net in California. SNI is seeking an exceptional individual for the full-time position of *Senior Program Associate* to advance SNI's and CAPH's Quality First Initiative. CAPH/SNI's offices are located in Oakland's Jack London Square.

Directly reporting to the Director of the California Health Care Safety Net Institute, and supervising a Program Associate, the *Senior Program Associate* will have the following responsibilities:

- Design, implement, and manage grant-funded programs that further the CAPH/SNI Quality First Initiative to improve quality of care and services at California's 19 public hospital systems that serve 2.5 million patients;
- Monitor policy, regulatory developments, and other trends in quality, public reporting and pay-for-performance;
- Identify opportunities to improve quality, efficiency, and increase value in CAPH-member hospital systems;
- Assess needs and develop strategies to increase sharing and implementation of best practices to assure compliance with accrediting and other State and federal regulatory bodies
- Provide technical assistance for hospital issues related to data collection and transmission of performance data to public reporting entities such as CMS, Joint Commission, CHART and the State of California (OSHPD);
- Plan and execute events for the convening of public hospital quality leaders, executives, and directors, and collaborate with these constituents to accelerate improvement;
- Partner with and advise CAPH vice president and policy team on policy and finance issues related to quality and safety;
- Partner with and advise CAPH communications director on issues related to public reporting of hospital quality/safety data and seek opportunities to promote media coverage for exemplary performance and practices;
- Provide ongoing assessment to determine changing information technology needs to help public hospitals develop strategies to benefit from future delivery and payment reform including value-based purchasing;
- Advise CAPH and SNI Boards of Directors on greatest leverage points for improving hospital quality; recommend solutions; and support leaders to address organizational needs;
- Communicate orally and in writing regarding quality improvement and performance measurement on CAPH-member hospital systems to internal and external stakeholders.
- Analyze, prepare, and distribute hospital specific and aggregated data reports on performance of CAPH-member hospital systems;
- Liaison with quality staff and committees of the California Hospital Association (CHA) and the National Association of Public Hospitals and Health Systems (NAPH);
- Advise and provide comments to Joint Commission, CMS, and the National Quality Forum on proposed hospital quality measures, proposed rule/standard changes and public reporting of quality data that may be linked to reimbursement in the future;

70 Washington Street, Suite 215, Oakland, CA 94607

510.874.7100—CAPH

510.874.7102—Institute

510.874.7111—Fax

The ideal candidate possesses the following skills and attributes:

- Practical understanding of performance measurement, reporting, and performance data collection and transmission in hospital systems;
- Knowledge of hospital regulatory organizations and their requirements for quality measurement and reporting;
- Demonstrated quantitative analytical skills with ability to derive important implications from data;
- Competence using quantitative software packages (e.g., Excel);
- Excellent oral and written communication skills with the ability to communicate complex topics to a variety of audiences;
- Expertise in performance improvement approaches, such as Lean, a plus;
- Experience using health information technology as a tool in measuring and reporting quality a plus.

**Qualifications:**

- Bachelors degree required.
- Degree in nursing or other clinical degree or Masters degree in a health-related field desirable;
- Minimum 3-5 years working in a health care environment, such as hospital quality management, hospital performance improvement, or a quality measurement organization.

**To Apply:**

Salary is commensurate with experience and includes a generous benefits package. Interested applicants should send by mail a resume, cover letter and at least three references to:

Wendy Jameson, Director  
California Health Care Safety Net Institute  
70 Washington St., Suite 215  
Oakland, CA 94607

No emails, please. Those with questions may contact Wendy Jameson at (510) 874-7102. SNI is an Equal Opportunity Employer with a strong commitment to racial, cultural and ethnic diversity. Persons of color are strongly encouraged to apply.

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