



California Chronic Care Learning Communities Initiative Collaborative

Learning Session III

Wednesday, June 8, 2005 – 8:00 a.m. – 5:15 p.m.

1 Kaiser Plaza, 22nd Floor

Agenda

- 8:00 a.m. Continental Breakfast Registration & Storyboard Set-up Room 22MP**
- 8:30 a.m. Welcome & Progress Room 22MP**
Wendy Jameson, M.P.P., M.P.H.
Director, California Health Care Safety Net Institute (SNI), CCLC Collaborative Director
- 8:45 a.m. Results & How We Got There, Problem-Solving Remaining Barriers Room 22MP**
Led by:
Angela Hovis, M.A.
CCLC Collaborative Improvement Advisor
Mike Hindmarsh
Improving Chronic Illness Care, CCLC Collaborative Coach
- 10:15 a.m. Morning Break**
- 10:30 a.m. Improving Chronic Illness Care Planned Visits Video Room 22MP**
Segment 1: The Patient Experience &
Segment 3: The Self-Management Interview
Introduced by Mike Hindmarsh
Improving Chronic Illness Care, CCLC Collaborative Coach
- 11:00 a.m. – 12:00 p.m. Part 1: The Problem of Medication Adherence: Understanding the Evidence Room 22 MP**
David Sobel, M.D., M.P.H.
Medical Director, Patient Education & Health Promotion, Kaiser Permanente – Northern California
- 12:00 p.m. – 12:30 p.m. Lunch Served in Room 2029B**
Lunch will be served downstairs in room 2029B. Learning Session participants can either stay in room 2029B for lunch, or food can be carried back upstairs to room 22 MP.
- 12:30 p.m. Part 2: Screening for and Managing Medication Adherence: Practical Skills Room 22 MP**
David Sobel
Medical Director, Patient Education & Health Promotion, Kaiser Permanente – Northern California

1:30 p.m. Organizational Team Meeting

**Please see
room
assignments
to left.**

Room 2029B

*Chinatown Public Health Center
Potrero Hill Health
Silver Avenue Family Health Center
Family Health Center*

Room 22 MP

*Santa Clara Valley Medical Center
Eastmont Wellness Center
San Mateo Medical Center
Richmond Health Center
Arrowhead Regional Medical Center*

Facilitated by:

Angela Hovis

CCLC Collaborative Improvement Advisor

Mike Hindmarsh

Improving Chronic Illness Care, CCLC Collaborative Coach

Lisa Johnson, M.D.

Medical Director, Ocean Park Health Center, San Francisco Community Health Network

Maren Pedersen, M.D.

Medical Director, Chronic Disease, San Mateo Medical Center

Lyn Berry, M.D.

Director, Diabetes Clinic, Alameda County Medical Center

David Ofman, M.D.

CCLC Collaborative Faculty

2:45 p.m. Reporting Out

Teams stay in the same rooms from the organizational team meeting.

**Please see
room
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Potrero Hill Health
Silver Avenue Family Health Center
Family Health Center*

Room 22 MP

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Faculty:

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3:35 p.m. Afternoon Stretch Break

3:45 p.m. Holding the Gains & Spread: Understanding How to Sustain Improvement and What a Pilot Team Can do to Help with Spread Room 22 MP

Angela Hovis
CCLC Collaborative Improvement Advisor

5:00 p.m. Plans for Action Period 3 Room 22 MP

Angela Hovis
CCLC Collaborative Improvement Advisor
Wendy Jameson
Director, California Health Care Safety Net Institute (SNI), CCLC Collaborative Director

5:15 p.m. Adjourn to Action Period 3

5:15 p.m. - Faculty Meeting Room 22MP
6:00 p.m.

STATEMENT OF DISCLOSURE

Faculty for TPMG Continuing Medical Education Programs must complete a Declaration of Disclosure prior to the CME activity. Having an interest in or affiliation with a commercial entity does not preclude making a presentation at a CME activity, but the relationship must be made known, in advance, to the audience. Investigational/off label use of pharmaceuticals or medical devices that may be presented must also be disclosed.

Dr. Sobel discloses that he is a partner in DRx, LLC which has published his book, Mind & Body Health Handbook. The other conference faculty have indicated that they have nothing to disclose regarding any financial interest/arrangement or affiliation with any corporate organization outside of Kaiser Permanente.