



*San Joaquin General Hospital / A Division of San Joaquin County Health Care Services*

### Registration/Admitting Survey

In order to improve the quality of care at San Joaquin General Hospital, we would like to insure the proper patient information is obtained in an appropriate manner. Please fill out the following questions so that we can assess this issue.

During the patient registration process (Circle your answer):

1. Do you ask EVERY patient his or her demographic and language need information?  
YES NO
2. Are the patients answering the questions being asked?  
YES NO
3. Do the patients seem comfortable when asked demographic and language needs information?  
YES NO
4. Are you comfortable asking the patients the questions?  
YES NO
5. Do you ask the questions in a language other than English?  
YES NO  
If so what language: \_\_\_\_\_
6. Have you ever requested an interpreter?  
YES NO
7. Do you know how to request an interpreter?  
YES NO
8. Do you inform patients of their right to receive an interpreter in their own language?  
YES NO
9. Would it be helpful to have a written script to assist you in requesting patient information?  
YES NO
10. Are the fields adequate for you to gather demographic and language information?  
YES NO

How would you improve the patient registration system?

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